Technical guidelines to successfully view our online seminar on a computer or mobile device

Your computer or mobile device will need a consistent, strong internet, WI-FI or cellular connection throughout the entire online seminar.

Computers

Supported Browsers (Mac) Safari (latest version), Chrome (latest version) and Firefox (latest version)

Supported Browsers (PC) Internet Explorer 8 and above, Firefox (latest version), and Chrome (latest version)

Mobile Devices

Supported Mobile Devices (iOS) Apple iPhone, iPod Touch, iPad running iOS 4.3 and above (iOS 6.x recommended)

Supported Devices (Android) Devices running Android 4.0.3 and above (4.2 recommended)

Devices capable of streaming video: Blackberry, webOS (Palm Pre), Windows Mobile, devices running Android 4.0.2 and prior or iOS 3.x and prior

Here are some things to keep in mind to avoid technical difficulties while watching the seminar:

Make sure you have a strong and consistent WI-FI, cellular or internet signal… if not try a different location with a stronger connection.

To successfully resume the seminar if you step away…

-Do not clear your browser history/cache/cookies during the period of time you are watching the seminar.

-Watch the seminar from the same device and browser.

If you need further assistance, please contact us at **(732) 745-8555.** Our office hours are **9am-4pm**. If you reach our voicemail, please leave a message and we will return your call within **2** business days.